



For Immediate Release 23 November 2016

## **IBAC Announces IS-BAH™ Registrations for TAC Air**

**Montreal, 23 November 2016** -- The International Business Aviation Council (IBAC) today announced that TAC Air has successfully achieved registration to the International Standard for Business Aircraft Handling (IS-BAH™), a global code of best safety practices, across its entire United States network of FBOs.

“We congratulate the entire TAC Air team on this major accomplishment in achieving IS-BAH™ registration across their entire network of 14 facilities. By doing so they are demonstrating a clear commitment to safety excellence and providing a consistent, transparent experience to their customers based on industry best safety practices,” said Kurt Edwards, IBAC Director General.

Bob Schick, Director of Safety & Risk Management for the TAC Air network comments, “TAC Air has long held safety as a core value. The IS-BAH™ standards and registration process were beneficial tools that we used to evaluate and improve our ground service operations. All TAC Air locations are committed to reducing the risks associated with ground service operations, while providing world class customer service. TAC Air team members should be proud of their efforts to lead the industry by becoming the first FBO chain to receive Stage I registration. We will continue to improve our operations and service levels and are committed to progressing on to Stage II registration.”

The IS-BAH™ is a global code of best practices for the fixed-base operator (FBO) and business aviation handling agent (BAHA) community, created for the industry by the industry. It incorporates the safety management system (SMS) concept in all aspects of FBO/BAHA operations and is complementary with the International Standard for Business Aircraft Operations (IS-BAO) used by their operator clients.

The IS-BAH™ is a joint programme between IBAC and the National Air Transportation Association (NATA). It incorporates the NATA Safety 1st ground audit program and follows the long established structure of the IS-BAO program.

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**ABOUT TAC Air:** A division of The Arnold Companies, TAC Air currently has fixed-based operations with more than 700 associates in 14 cities, including Amarillo, TX (AMA), Denver, CO (APA), Fort Smith, AR (FSM), Hartford, CT (BDL), Knoxville, TN (TYS), Little Rock, AR (LIT), Lexington, KY (LEX), Omaha, NE (OMA), Raleigh-Durham, NC (RDU), Shreveport, LA (SHV), St. Louis, MO (SUS), Salt Lake City, UT (SLC), Provo, UT (PVU) and Texarkana, AR (TXK).

TAC Air has received numerous awards and certifications for safety, including full accreditation of NATA's Safety 1st and winner of NATA's inaugural Safety First Certified Line Service Professional Award. Customer service awards include recognition by Professional Pilot's PRASE survey as "#1 U.S. FBO Chain" in 2006 and 2011, as well as "#1 Line Team, Promptness & Efficiency and Value for Price" in 2015, plus numerous other awards for safety and customer service. For more information visit <http://tacair.com>

**About IBAC:** IBAC represents the interests of business aviation worldwide. IBAC is a non-profit international trade association with permanent observer status at the International Civil Aviation Organization, the UN Specialized Agency for aviation matters, in Montreal, Canada. [www.ibac.org](http://www.ibac.org)

Further information can be found at:  
[www.ibac.org/is\\_bah](http://www.ibac.org/is_bah) or [www.nata.aero/Safety-1st/ISBAH.aspx](http://www.nata.aero/Safety-1st/ISBAH.aspx).