



# IS-BAH Policy



## Policy 2015-01

### Subject – IS-BAH Scope of Activity Guidance

#### 1. Purpose

This International Standard for Business Aircraft Handling (IS-BAH) Policy has been developed to address the scope of activity for Fixed Based Operation (FBO) and Business Aircraft Handling Agency (BAHA) for registration under the IS-BAH.

#### 2. Discussion

The primary purpose of the standard is to promote the harmonization of quality operating practices for ground handling supplied to Business and General Aviation operators on an international level. Following a number of approaches by a variety of Ground Service Providers wishing to adopt the standard, further guidance is required for operators and auditors for the scope of activity intended to be covered by registration with IS-BAH.

#### 3. Policy

The IS-BAH is designed to be scalable in nature so that FBO/BAHAs can implement the requirements that pertain to a wide range of ground handling activities to support Business and General Aviation operators.

Whereas, IBAC strongly recommend all levels of Ground Service Providers adopt the principles contained in the IS-BAH in support of ground handling activities, in order to be eligible for registration under the IS-BAH, the organization must, at a minimum, provide ground handling services to Business and General Aviation operations.

Ground handling covers the processes required to separate an aircraft from its load (passengers, baggage and cargo) on arrival and combine it with its load prior to departure.

#### 4. Applicability

**FBO – Fixed Based Operations** – provides a range of services (own and third party supplied) in support of based and/or transient Business and General Aviation aircraft from their own dedicated facility.

**BAHA – Business Aircraft Handling Agent** - provides a range of services (own and third party supplied) in support of based and/or transient Business and General Aviation aircraft from a facility shared by others (such as a General Aviation Terminal/GAT).

**Self Handling** - Business and General Aviation operators can provide ground handling services where the passengers concerned are their own customers, where they directly



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provide themselves one or more categories of ground handling services and concludes no contract of any description with a third party for the provision of such services.

**Approved by** Terry Yeomans, IS-BAH Program Director, January 12, 2015