



# IS-BAH UPDATE

The International Standard for Business Aircraft Handling

April 2015

## *2015 Kicks Off with Registration Firsts*

Congratulations to the first Global IS-BAH registration, SRC Aviation (P) Ltd. A Business Aircraft Handling Agent of New Delhi, India. They received their certificate from IBAC DG Kurt Edwards during the first BizAv India Conference in Bangalore, India in February.



Congratulations also to the first North American IS-BAH registration, American Aero FTW, a fixed-base operator (FBO), Meacham International Airport in Fort Worth, Texas. They received their certificate from IBAC DG Kurt Edwards, Mike France with NATA and IS-BAH Program Director Terry Yeomans, during the NBAA International Operators Conference in San Antonio, Texas.

By implementing through to registration, both groups have made a clear commitment to employing industry best practices and demonstrating to customers their leadership in safety management and risk mitigation. A great achievement for both companies and their teams. Pictured (l to r) are American Aero General Manager Riggs Brown, American Aero Line Service Safety Lead Paul Cochran, IS-BAH Program Director Terry Yeomans, NATA Director of Safety & Training Michael France, and IBAC Director General Kurt Edwards.



*“80 percent of insurance claims are related to ground-handling-incidents, not flight-related-events.... their frequency demands operator’s attention.”*

*A Director of Aviation Safety and Claims Management*



We have launched a LinkedIn group shared between IS-BAH and IS-BAO programs.

Please check it out and feel free to join at your leisure, we aim to roll out other social media in order to keep in touch on a regular basis.

### Auditor Code of Ethics

This code is being introduced and integrated into both IS-BAH and IS-BAO training programs along with the auditor accreditation process and reflects the ideas which are promulgated by other respectable and widely recognized auditor certifying bodies.

1. To conduct the audit professionally, accurately, and in an unbiased manner.
2. Not to undertake any assignments that I am not competent or IBAC approved to perform.
3. Not to represent conflicting or competing interests and will disclose to IBAC any relationships that may influence my judgment.
4. Not to discuss or disclose any information relating to any audit unless required by law or authorized in writing by the client.
5. Not to act in any way prejudicial to the reputation, interests or credibility of IBAC.
6. In the event of any alleged breach of this code, to co-operate fully in any formal enquiry procedure.



**IBAC Members**

## Planned Workshops 2015

Will include:

St Hubert, Montreal, Canada

Washington, DC, USA

Malta

St Louis, MO, USA

Sao Paulo, Brazil

Dubai, UAE

*We are looking for more so if you have suggested locations please let us know !!*

### IS-BAH Event update:

NBAA S&D (February 2015) “Introducing International Standard for Business Aircraft Handling (IS-BAH)”

This was a 3-hour morning session during the final day of the NBAA S&D event in San Jose, CA. For the final day (and after the booths had packed down) the event was fairly well attended. Many thanks to the panelists who assisted Joseph Azziz, Aeroports De La Cote D'Azur (Cannes, France), Bobby Butler, Universal Weather & Aviation and Mike France, NATA. There were many questions and interest in the program. Slides can be found at the following link:

<http://www.nbaa.org/events/sdc/2015/presentations/#2015-02-06Tab>

BBGA Conference session on IS-BAH (March 2015),

This was a 2-hour afternoon breakout session at the one day event held at the Selsdon Park Hotel near Gatwick. Again we had a good group attend who were all made to work on some risk analysis examples. We had some good debate and questions during the session. Slides can be found at the following link:

<http://www.bbga.aero/events/bbga-conference-2015/>

CBAA Conference “The impact of ISBAH on Business Aviation operations” (June 2015)

In addition to the workshops planned ahead of the CBAA convention this coming June, we also have the opportunity of a 45 minute session on “The impact of ISBAH on Business Aviation operations”. Looking forward to the first opportunity to present the program to the Canadian audience.

## 2015 Workshop roll call

<b>Guido Fuentes</b>	<b>Patrick Buck</b>
<b>Robert Freidenthal</b>	<b>Peter Holman</b>
<b>Richard Kupczyk</b>	<b>John Burton</b>
<b>Paul Cochran</b>	<b>Abdellah Ben Lahcen</b>
<b>Mark Raison</b>	<b>Uwe Noack</b>
<b>Aslan Abilpeissov</b>	<b>Jan Kralik</b>
<b>Rafael Fromentin</b>	<b>Michael Lawrence</b>
<b>Sharon Grey</b>	<b>David Allen</b>
<b>John Langevin</b>	<b>Brandon Davis</b>
<b>Robert Charbula</b>	<b>Robert King</b>
<b>Steven Abreu-Hill</b>	<b>Stacy Stewart</b>
<b>Mark Millar</b>	<b>Heath Barnett</b>
<b>Reggie Nichols</b>	<b>Dail Perry</b>
<b>Kyle Quinn</b>	<b>Luis Garcia</b>
<b>Mario Sanchez</b>	<b>Andre Jones</b>
<b>Michael Kelso</b>	

A big Thank You ! to you all for attending.



## Contact Us

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